

YOUNG NYALA

1. What is Young Nyala?

Young Nyala is an extended financial solution from Nyala Services for Parents who have Children under 17 years of age so that Children become #FinanciallyFIT from an early age.

2. What are benefits from Young Nyala?

Young Nyala has benefits for Parents and Children which are divided into 3 pillars of Unique Value Proposition, namely:

- **Who Understand**
Children learn finances and savings from an early age through interesting Children's financial education contents on OCBC channels.
- **Who Smart**
Children are used to manage their own finances and transactions wisely using Young Nyala debit card.
- **Who Secure**
Parents can monitor and set their child's transaction limits via the parent's OCBC mobile.

More information regarding Young Nyala benefits, click here :

<https://www.ocbc.id/en/program/program-ocbc-nisp/young-nyala#>

3. What is the difference between Tanda Junior and Young Nyala?

Tanda Junior is a savings product that is used if the customer joins Young Nyala. Hence the account opening process, including fees and transaction limits, will follow the terms and conditions of the Tanda Junior product. More information regarding Tanda Junior product, check <https://www.ocbc.id/id/individu/simpanan/tabungan/tanda-junior> (homepage Tanda Junior).

4. Apakah Young Nyala mendapatkan benefit bebas biaya seperti Layanan Nyala?

The transactions benefits for the Child (Young Nyala account) are linked to the parent's service level. If the Parent joined to Nyala, the Child will also get transaction benefits
Example: Parents with Nyala Service at level 5/Master have the benefit of free online transfer fees to other banks as much as 30x/month. If the Child makes an online transfer to another bank from the Young Nyala account via OCBC mobile access for the Child as much as 1x in the current month, then in the current month the remaining benefit of free online transfer fees to other banks for the Parent is 29x/month.

More info regarding Nyala service, check <https://www.ocbc.id/nyala> (webpage Nyala).

5. How to join Young Nyala?

Join Young Nyala can be done through 2 channels:

- Through Branch:
Parents can visit the nearest OCBC branch by preparing the following documents:
 - 1) KTP Orang Tua/Wali dan Kartu NPWP untuk WNI
 - 2) KITAS/KITAP/Paspor Orang Tua/Wali untuk WNA
 - 3) Kartu Keluarga/KIA
 - 4) Akta Kelahiran

- Through Digital channels:
Parents can access this link <https://onboarding.ocbc.id/product/tanda-junior> and preparing the following documents:
 - 1) KTP Orang Tua
 - 2) Kartu Keluarga

6. What is the age limit for children who can be registered to join Young Nyala?

Children can be registered from 14 days old to less than 17 years old.

7. If I am already an OCBC customer, can I join Young Nyala??

Can. Parents can visit the nearest OCBC branch by preparing the following documents:

- 1) KTP Orang Tua/Wali dan Kartu NPWP untuk WNI
- 2) KITAS/KITAP/Paspor Orang Tua/Wali untuk WNA
- 3) Kartu Keluarga/KIA
- 4) Akta Kelahiran

8. If I already have a Tanda Junior account, can I open a Tanda Junior account again?

Can. Parents can open a Tanda Junior account for a different Child at the nearest OCBC branch. Example: The first Child has already opened a Tanda Junior account, then Parents can open a Tanda Junior account for the second Child as long as the Child's age is in accordance with the age limit for joining Young Nyala.

9. If my child already has a Tanda Junior account, can my child open another Tanda Junior account?

Can. Different Parent can open a Tanda Junior account for the same Child at the nearest OCBC branch. Example: The Mother has opened a Junior Tanda account for the Child, then the Father can open a Tanda Junior account for the Child as long as the Child's age is in accordance with the age limit for joining Young Nyala. One Child can only have 2 accounts linking to Mother & Father.

10. How is the Young Nyala Card design image ?



To check complete information related to Debit Young Nyala Card please click here: [OCBC | Young Nyala Debit Card](#))