

Privacy Notice for Data Subject Access Rights

PT Bank OCBC NISP Tbk (“OCBC”) is dedicated to delivering a wide range of services to our clients, the financial, Insurance, and various other stakeholders. We value your privacy and are committed to safeguarding your personal information.

We regularly review and update our Privacy Policy to ensure it remains current in accordance with prevailing laws and regulations. For the latest version of our Privacy Policy please visit our website: <https://web.ocbc.id/privacypolicy> . This Privacy Policy outlines the framework for how any personal data collected from you or provided to us will be handled in connection with our services. We encourage you to read this policy carefully to understand our approach and practices regarding your personal data and the ways in which we process it.

Type of Data Collected	Categories of data we collect	How the data is collected	How the data is used
Contact details of requestor	Name, address, e-mail, phone number	Provided by the requestor.	For contacting the requestor regarding the DSAR request
If the requestor is a representative of the Data Subject.	signed letter of consent or Letter of Authority	Provided by the requestor.	Confirming the ability of the requestor to submit a DSAR on behalf of the individual.
Identity Verification Data of the Data Subject	One document to identify the individual. One document to confirm the address. (eg Passport and driving license)	Provided by the requestor.	To verify the identity of the individual making the DSAR request.
Personal Data held by OCBC, as requested by you	Bank Account details and subsequent data obtained in connection held by OCBC in their internal systems.	The original source of the data was provided by you.	Provided to you as the response to the DSAR request.

How to exercise your Rights as a Customer:

If you wish to exercise any of your data rights, you can:

1. Fill in the below form(s) - Data Subject Access Rights (DSAR) Form
2. Visit the nearest OCBC Branch
3. Or email to Data Protection Officer at dpo@ocbc.id



Date of Request:
Please fill in capital letters.

SECTION A: CUSTOMER INFORMATION

Please tick [✓] one of the following:

- Individual Customer
Non-Individual Customer (Corporation/Entity)

Legal Entity Name:

Your Personal Details

Full Name, Phone Number, Account Number, Gender, Date of Birth, Email Address

For Joint Account

Full Name, Account Number, Phone Number, Email Address

SECTION B: REQUESTED PERSONAL DATA ACCESS

Request is based on:

Please tick [✓] one of the following:

- I am a customer of OCBC, and I would like to access my personal data
I have previously dealt with OCBC, and I would like to access my personal data.
I am legal guardian/representative requesting on behalf of OCBC's customer.

For Legal guardian/representative (Please fill up third party requester form)

Select one of the options below to exercise your rights

Please tick [✓] one of the following:

- I want to access my data or my beneficiary's data
I want to update my consent
I want to delete my data
I want to transfer my data
I want to avoid automated decisions
I want to withdraw my consent
I want to limit my data for processing

Change of Consent

I hereby give [✓] consent and opt in and [X] Revoke to opt out to OCBC:

- to contact Me via my personal communication device/means for promotional and marketing purposes
to share My personal data/information with third parties that cooperate with the OCBC

SECTION C: THRID-PARTY REQUESTOR

The request is based on:

Please tick [✓] one of the following:

- I am the legal guardian of the OCBC's customer
I am the legal representative of OCBC's customer
Other (Please specify)

Purpose of request:

Empty box for Purpose of request

Empty box for Other (Please specify)

SECTION D: DATA SUBJECT RIGHTS – REQUEST PURPOSE

To help us process your request, please provide the specific information you need/request:

Large empty box for request purpose

Please provide a specimen of your signature(s) below.

Signature box

Signature (for joint account) box

Date box

The DSAR form must be filled out neatly without any scribbles. If there are any changes to the contents, they must be initialed by the applicant.