

Announcement OCBC Business Service Restrictions regarding Nyepi, The Holy Day of Silence and Eid Mubarak 1446 H

Dear Valueable Customers,

Thank you for your trust in PT Bank OCBC NISP Tbk ("OCBC") as your banking partner.

Referring to the 2025 Public Holiday and Joint Leave Calendar, we hereby inform you that on Friday, 28 March 2025 to Monday, 7 April 2025 there are restrictions on OCBC Business services for the following transactions :

No.	Transaction Type	Information
1	Fund Transfer (Internal Fund Transfer / Own Fund Transfer), Account Sweep In/Out, Deposit Account Opening & Maintenance	Processed
2	LLG/SKN, RTGS, Telegraphic Transfer, OCBC Network Transfer	Transactions can be inputted, but will be processed for the effective date of 8 April 2025
3	BI-FAST, Online Transfer, Payment & Purchase	Processed
4	Tax Payment (E-Tax Payment)	Processed
5	Create Billing ID & Tax Payment (E-Tax Upload Batch), Online FX	Can't be processed
6	Bulk Payment	Transactions can be inputted, but will be processed for the effective date of 8 April 2025
7	Non-Bulk Payment	In accordance with the requirements of transaction type no.1 - 4
8	Upload Member Virtual Account	Processed
9	Issuance & Amendment of Bank Guarantee (BG) / Letter of Credit (LC)	Transactions can be inputted, but will be processed for the effective date of 8 April 2025

On Tuesday, 8 April 2025, OCBC Business services will operate as usual.

L 1500-999 **D** 0812-1500-999

Terus bersama, melaju jauh

OCBC Business

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Entering holidays and joint-holiday season, be alert of messages on behalf of OCBC. OCBC never asks for your PIN, OTP, User ID, Password & personal data for any reason. Make transactions only on OCBC Business web and OCBC Business mobile official digital channels.For more info web.ocbc.id/waspadapenipuan

Further information or any report on this matter, please contact TANYA OCBC at 1500-999 or +62-21-26506300 from overseas (#2 Business Customers), WhatsApp to 08121500999, or email to <u>clientservices@ocbc.id</u>.

All employees and management of OCBC Bank wish you

"A blessed Nyepi Day of Silence and Happy Eid Murabak 1446H, we apologize for any mistakes, both outwardly and inwardly."

Sincerely,

PT Bank OCBC NISP Tbk

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