

**General Summary of Product and Service Information OCBC Titanium Credit Card Version**

|                |  |                     |   |
|----------------|--|---------------------|---|
| Publisher Name | : PT Bank OCBC NISP Tbk ("Bank OCBC")                      | Product Type        | : Consumer Credit                         |
| Product Name   | : OCBC Titanium Credit Card                                | Product Description | : Credit Card with 0% installment feature |
| Currency       | : transaction in all available currencies, bills in rupiah |                     |   |

**Key Features of Your Credit**

|                   |  |                                     |                                       |
|-------------------|--|-------------------------------------|---------------------------------------|
| <b>Card Limit</b> | Rp3.000.000 - Rp400.000.000  | Pre-Submission Requirements         |                                       |
| <b>Advantages</b> | 0% installment for 3 months without minimum transaction                | Age of the primary cardholder       | 21-65 Years                           |
|                   | Light installments of 0.5% up to 36 months                             | Age of the supplementary cardholder | 17-65 years                           |
|                   | Privileges from partner merchants in Indonesia, Singapore and Malaysia | Nationality                         | Indonesian Citizen or Foreign Citizen |
|                   |  | Minimum Income                      | Rp36.000.000 per year                 |



| Benefit                     |   | Risk   |   |
|-----------------------------|---|--|---|
| Benefit                     | Information   | General Terms and Conditions of OCBC Credit Card, visit <a href="http://www.ocbc.id/welcomepack">www.ocbc.id/welcomepack</a> |   |
| 1. Light Installment        | <p><b>Light Installment</b><br/>Installment Conversion is a term credit facility for your credit card spending transactions ranging from 3 to 36 months with easy installment. The interest rate in the Installment Conversion is determined by Bank OCBC and may change at any time with prior notice. The period of installment is set by the Card Holder itself and cannot be changed again. The Card Holder can enroll the Installment Conversion by :</p> <ul style="list-style-type: none"> <li>•OCBC Mobile App<br/>Download the latest version of the Application and enjoy the ease of applying for installments</li> <li>•Or Send SMS to 86477<br/>Use the Cardholder's mobile number registered in the Credit Card system and will immediately receive a reply in the form of confirmation.</li> </ul> <p>The format of the SMS change transactions into installments as follows:<br/>OCBC[space]CICIL[space]The Last 16 Digits of Credit Card number#Total Transaction#Tenor<br/>Example: OCBC CICIL 5241690000001234#30000000#12</p> | 1. Lost/Stolen Credit Cards and Misuse of Credit Cards   | The Cardholder shall report to the Bank any loss/theft, and/or misuse of the Credit Card through the Call Center as soon as it is known that the loss/theft, and/or misuse of the Credit Card. You are responsible for the loss of the credit card and the risk of misuse of the credit card. To avoid misuse of Credit Cards, keep and maintain your credit cards and PIN properly. Do not share your PIN number with any unauthorized parties.  |
| 2. Accepted Worldwide       | OCBC Titanium Credit Card is accepted worldwide, at more than 29 million merchants and service partners in collaboration with Mastercard International.   | 2. Exchange rate differences for transactions other than using the IDR currency  | All transactions including cash withdrawals in foreign currencies will be converted into Rupiah in accordance with the applicable exchange rate provisions at the Bank as of the transaction posting date. The Cardholder acknowledges and agrees that all charges are made in Rupiah.  |
| 3. Worldwide Cash Access    | In addition to freely withdrawing cash at all OCBC branches, your OCBC Titanium Credit Card can be used to withdraw cash at more than 1 million ATMs around the world, 24 hours a day and 7 days a week. You can withdraw cash up to 60% of your OCBC Titanium Credit Card limit by visiting the nearest ATM and selecting the cash withdrawal menu using your credit card PIN.   | 3. As a result of the Cardholder's inability to make payments on time  | If the Cardholder does not pay the Minimum Payment by the Due Date, the Cardholder shall be charged with the delay:<br>1. Late Fee with the value determined by the Bank and notified to the Cardholder from time to time.<br>2. Credit Cards will be blocked and cannot be used to make transactions within the period determined by the Bank unless payment has been made<br>3. The Combined Limit can be lowered if the arrears continue.  |
| 4. Bill Payment Facility    | Your OCBC Titanium Credit Card can be used to pay monthly bills such as Telkom, PLN, PAM, TV subscriptions, buy mobile phone pre-paid vouchers and cash advances. The method is easy, you just need to visit the nearest OCBC ATM and select the payment menu or purchase or withdraw cash using your Credit Card PIN.  | 4. Termination of services due to failure of periodic transaction payments (recurring payments)                              | 1. The Bank is not responsible for disconnection of telephone/electricity/mobile/credit card/insurance, etc. or other risks as a result of not being able to make automatic monthly bill(s) payments, because the Bank has not received the value of the bill to be paid and/or other consequences beyond the control of the Bank.<br>2. For each automatic bill payment transaction based on this article, the Cardholder will be charged a fee in accordance with the provisions in force at the Bank.<br>3. If the Cardholder intends to stop this automatic monthly bill(s) payment facility, then the Cardholder is required to notify the Bank in writing regarding the start time of the termination and submitted no later than 7 (seven) working days prior to the start of the bill(s) payment period. concerned. |
| 5. Bill Payment Flexibility | Your OCBC Titanium Credit Card bill can be done by making a minimum payment of 5% of the total bill or IDR 50 thousand (whichever is higher)  |  |   |

**6. Bill Payment Methods** You can pay your OCBC Titanium Credit Card bill by:  
 Through Bank OCBC ATMs or through the transfer menu on ATM Bersama or ATM Prima networks  
 Through Internet Banking and Mobile Banking of Bank OCBC  
 Through cash deposits at all OCBC branches  
 Through Direct Debit by signing a standing instruction at all OCBC Bank branches  
 Through Giro Traffic (LLG)/Clearing, addressed to Bank OCBC by stating OCBC Credit Card number Titanium  
 Through book transfer from OCBC savings/current accounts in all OCBC Bank branches

**7. Contactless** OCBC Titanium Credit Card with contactless symbol is equipped with contactless feature. For contactless transactions in domestic using EDC machines with a nominal value of up to RP 1 million, no PIN is required. Meanwhile, the nominal above RP 1 million still requires a PIN.

**8. Tanya OCBC** We are ready to serve you 24 hours a day 7 days a week to get information about OCBC Titanium Credit Card at 1500-999

**5. Late Payment Penalty** Interest / installment payments that are not on time will result in late penalties and will be reported to the SLIK credit reporting system at the Financial Services Authority. The sanctions that will be imposed on customers are as follows:  
 1. Late Fee with the value determined by the Bank and notified to the Cardholder from time to time.  
 2. The Credit Card will be blocked and cannot be used to make transactions within the period determined by the Bank unless payment has been made,  
 3. The Combined Limit may be lowered if arrears continue.

| OCBC Credit Card Interest and Fees   |   |
|--|---|
| (Terms are subject to change at any time in accordance with the Bank's policy) |   |
| Annual fee (free of the first year fee)  | Primary Card IDR300,000 per year, Supplementary Card: IDR100,000 per year                 |
| Retail Interest  | 1.75% per month, 21% per year   |
| Minimum Payment  | 5% of the bill or a minimum of IDR50,000 (until 31 December 2023)                         |
| Cash Advance Interest  | 1.75% per month, 21% per year   |
| Cash Advance Fee   | 6% or minimum IDR100,000 (whichever is greater)   |
| Cash Advance Limit   | total 60% of credit limit<br>IDR15,000,000 per day  |
| Late Payment Fee (Late Charge)   | 1% of the total bill, minimum IDR50,000 and maximum IDR100,000 (until 30 June 2024)       |
| Over limit fee   | 6% of the excess limit, minimum IDR100,000 and maximum IDR250,000                         |
| Replacement of Damaged or Lost Cards   | IDR100,000  |
| Billing Statement Shipping Costs   | IDR12,500   |
| Transaction Copy Request Fee   | Transaction Note IDR50,000, Monthly Bill IDR30,000, and Rejected Check/Giro Fee IDR25,000 |
| Stamp Duty fee will be charged for certain payments                            | Payment value above IDR5,000,000 is subject to a Stamp Duty of IDR10,000                  |
| Credit Card Payment Fee Via Teller at OCBC Branch                              | IDR10,000   |
| Installment Application Fee via OCBC Mobile/Other                              | IDR15,000 per transaction   |
| Installment Application Fee through Tanya OCBC                                 | IDR20,000 per transaction   |
| Cancellation Fee or Speed Up Installment Payment                               | IDR200,000 per transaction  |
| Transfer Fee   | IDR10,000 to OCBC account<br>IDR25,000 to another bank account                            |
| E-Statement via Email Fee  | IDR 5,000 per bill per month  |
| Increase Limit Fee   | IDR 50,000 per request  |
| Notification Charges   | IDR 10,000 per bill per month   |

**Requirements and ordinances**

- Fill in the Application Form
- Attach a photocopy of KTP/Passport
- Attach a photocopy of NPWP
- Attach a photocopy of the last 3 months bank statement/savings/pay slip/SPT
- Attach a photocopy of another bank's credit card (optional)

**Questions and complaints can be submitted via:**  
 TANYA OCBC: 1500-999 or + 6221 26506300 (from abroad)  
 email : tanya@ocbc.id

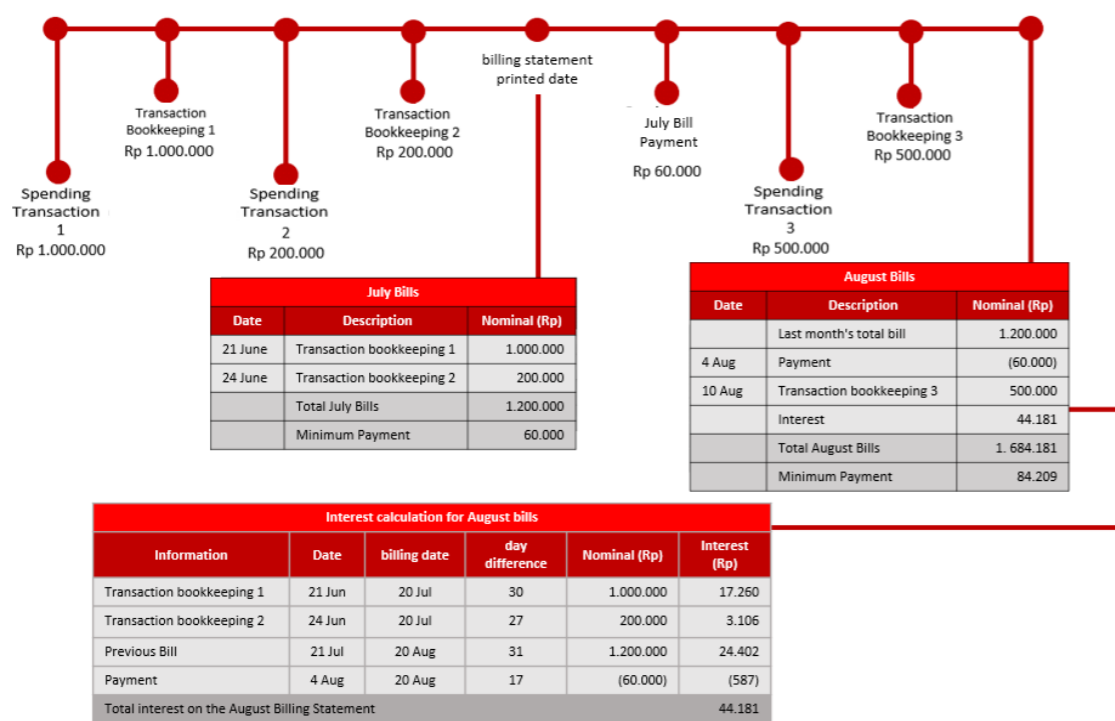
[www.ocbc.id](http://www.ocbc.id)

**Simulation**

Interest Calculation for Shopping Transactions (Retail):  
 Interest will be charged if the Cardholder pays less than the total of the new bills, or pays after the Due Date. Interest on Purchase Transactions is calculated based on the Posting Date of the transaction made. The interest rates that apply to purchase transactions are listed on the billing statement. Unpaid fees, penalties, or interest are not included into the interest calculation component. Interest will be charged on the next billing statement. For a complete interest calculation can be seen in the credit card interest calculations illustration.

Illustration of interest calculation for spending transactions (retail)

20 Juni    21 Juni    23 Juni    24 Juni    20 Juli    4 Ags    9 Ags    10 Ags    20 Ags



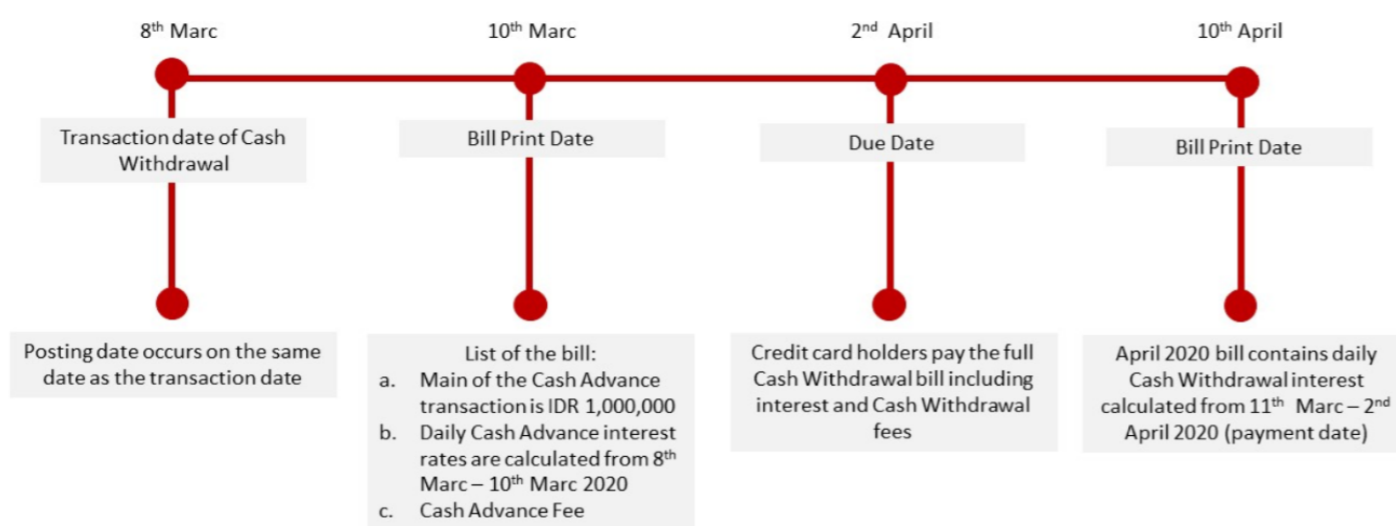
Credit card interest calculation formula =  $\frac{\text{Number of transactions} \times \text{day difference} \times (1.75\% \times 12 \text{ months})}{365 \text{ days}}$

Day difference calculation formula =  $(\text{Bill print date} - \text{Posting Date}) + 1 \text{ day}$

#### Interest Calculation for Cash Advance Transactions:

Interest for Cash Advance is charged and calculated from the Cash Advance Date until the full payment date of the Cash Advance transaction. The interest rates that apply to Cash Advance transactions are listed on the Billing Sheet. Unpaid fees, penalties, or interest are not included in the interest calculation component. For a complete interest calculation can be seen in the illustration of the Credit Card Interest Calculation

#### Illustration of Cash Withdrawal Transaction Interest Calculation (Cash Advance) \*\*



Interest Calculation Formula =  $\frac{\text{Transaction Amount} \times \text{Different of Day} \times (1.75\% \times 12 \text{ months})}{365 \text{ Days}}$

#### Additional Information

##### Personal Identification Number (PIN)

PIN is a secret code that is given to OCBC Credit Card holders, functions for shopping transactions, cash withdrawals or bill payments at OCBC ATMs.

Keep your PIN from abuse: do not write your PIN in any media, do not inform other parties including the Bank.

Cardholders can apply for a PIN through the OCBC Mobile Application, or by SMS from the Cardholder's mobile number registered in the Bank's Credit Card system and will immediately receive a reply in the form of the desired PIN number.

##### • SMS Format:

OCBC (space) SETPINCC (space) 4 Digit Final Credit Card # Date of Birth DDMMYYYY # 6 Digit PIN You Want

Example = OCBC SETPINCC 1234 # 14121990 # 180825

Send to 86477

##### • OCBC Mobile App

Download the latest version of the Application and enjoy the ease of creating PIN

##### Contactless Features

Payment is easier with contactless features and is accepted worldwide. OCBC Credit Card is equipped with contactless features for convenience, security and transaction speed.

##### Allowance for Payment Time

If the Credit Card bill due date coincides on Saturdays / Sundays or National Holidays or Joint Leave Days that have been officially declared by the Government of the Republic of Indonesia, Bank OCBC provides allowance for payment to Cardholders until the nearest official Business Day thereafter.

##### Error on Bill Sheet

If you doubt or do not acknowledge the transaction printed on the billing statement, immediately contact TANYA OCBC no later than 45 calendar days from the date of printing the Billing Sheet by informing the following data:

- Your card name and number
- Transaction details and amount to be refunded
- Transaction date
- Reasons for rebuttal
- your signature

Please send disclaimer by e-mail to tanya@ocbc.com

##### Transactions Overseas

Every transaction made using a foreign currency will be converted into Rupiah on the accounting date based on the exchange rate determined by Bank OCBC and VISA or MasterCard International. Differences in exchange rates are possible due to fluctuations in exchange rate changes.

##### Lost or Stolen Card

Immediately report the loss of your Credit Card to TANYA OCBC 1500-999 from Indonesia or 6221 26506300 (from abroad). Every transaction that takes place prior to reporting to the Bank will be your full responsibility. Contact TANYA OCBC Call 1500-999.

##### Transfer of Outstanding Balance

Bank OCBC has the right to move the outstanding balance to a third party.

##### Card Closing and Cancellation

Your credit card will be automatically renewed. If you want to cancel your membership, you must notify us at the latest 1 (one) month before your credit card has expired.

With certain considerations, Bank OCBC has the right not to extend the validity period of your credit card.

Bank OCBC also has the right to cancel your credit card at any time if your card account records are not good or for other reasons.

**Disclaimer (important to read):**

1. You hereby declare that you have read, received explanations, understood and comprehend the products and/or services in accordance with this Product and/or Service Information Summary ("Summary") and have known, understood and accepted all the consequences of the products and/or services including all the benefits, risks and costs involved.
2. This summary is only means for information, not intended as an official offer for a products and/or services. If there is a discrepancy between this Summary and the agreement and/or terms and conditions related to products and/or services ("Agreement"), then the Agreement shall prevail
3. Bank OCBC has the right to refuse your products and/or services application if it does not meet the requirements and applicable laws and regulations
4. You must read this Summary carefully and may contact Bank OCBC if you have further questions regarding the products and/or services contained in this Summary.
5. This summary has been adapted to the provisions of the laws and regulations including the provisions of the Financial Services Authority regulations.



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Date of Document Print

12/11/2024