

CUSTOMER PERSONAL DATA CONSENT REQUEST FORM

CUSTOMER IDENTITY - INDIVIDUAL	
Full Name (according to document)	
Email Address	
Phone Number	
ID Card Number	
Account Number	

In accordance with laws of the Republic of Indonesia in accordance with Law No. 27 of 2022 concerning Personal Data Protection ("PDP Law"), **PT Bank OCBC NISP Tbk** thereafter known as "**OCBC**" or "**Bank**" is required to obtain consent for collecting and processing of personal data. OCBC collects Your personal data to assess Your application and/or to provide the products and services that You have registered for.

You hereby acknowledge that the Bank may use, process and/or disclose Your personal data for the following purposes in and/or outside Indonesia ("Purpose"):

- a. To respond to Your complaints, questions, requests, responses, feedback, participation, and suggestions;
- b. To register, identify, and verify You, and to conduct Know Your Customer (KYC) procedures in connection with Your application as a customer or user of Our products/services, and to verify, administer, manage, and close Your account or the products/services You use;
- c. To manage Our administrative and business operations;
- d. To correct or update any personal data related to You for any purpose as set forth in the Privacy Policy.
- e. To prevent, detect, and investigate suspected or indications of illegal or criminal acts (including but not limited to fraud, money laundering, and terrorist financing);
- f. To manage the security of the Platform and the transactions You carry out in connection with the Products/Service
- g. To manage Your safety and health at Our premises, as required by applicable law;
- h. For contact tracing related to the implementation of security settings and emergency response measures;
- i. To generate statistical information and analytical data for the purposes of testing, research, analysis, product development, commercial partnerships, and cooperation (with regards to OCBC's products/services) which is inclusive and derived from data collected by conducting marketing offers and promotions of products/services;
- j. To facilitate and provide information to You about Your transactions or activities that occur on Our Platform or other systems connected to Our Platform;
- k. To follow up on Your requests and/or transactions for products/services of third parties with whom We cooperate;
- l. To prepare and maintain internal and external records, as required by accounting systems and applicable laws;
- m. To enable Us to comply with all obligations set forth in applicable laws and regulations;

n. For any other purpose related to or reasonably necessary for the foregoing.

By consenting, You confirm that You have reviewed and understand Our Privacy Policy, which details the types of personal data We collect, how it may be disclosed, and Your rights to access, correct, or erase Your data. (<https://web.ocbc.id/privacypolicy>)

I hereby acknowledge that I may, at any time, opt to withdraw or revoke my consent for the disclosure of my information and any personal data about Me as Personal Data Subject provided to the Bank by Me (save for Information which is necessarily retained by the Bank to comply with legal, contractual, or regulatory requirements, storage purposes, or if there are valid grounds under the law to do so.) by submitting a written notification addressed to OCBC-Data Protection Officer at dpo@ocbc.id or at OCBC branches.

I hereby acknowledge that OCBC may reject my request in accordance with applicable laws and regulations, or if such request is contrary to applicable regulatory requirements.

***I hereby give (✓) consent and opt in and (x) reject and to opt out to OCBC:
(note: for non-individual customer, please make your consent/rejection only for the third tick box)***

to contact Me via my personal communication device/means for promotional and marketing purposes

to share My personal data/information with third parties that cooperate with the OCBC.

I also give permission to OCBC to contact me regarding banking information, to use my personal data even after the banking relationship ends and/or to use my personal data even if the product and/or service application is rejected or cancelled.

By agreeing to the terms and conditions above, I acknowledge that I have understood the explanation provided by OCBC, including the consequences and benefits thereof.

I have read and understood the OCBC's Privacy Policy on the website <https://web.ocbc.id/privacypolicy>, which further regulates the disclosure, provision, rights of Personal Data subject, processing basis, storage, and other matters related to Personal Data protection, including the granting of Personal Data access rights.

I can make changes to My consent to OCBC at any time by out via email dpo@ocbc.id or visit the nearest OCBC Branch.

Consent,

Signature

Date :
Name :